



Planned Service Program

Whether you are a new or existing customer, Uniloy Milacron has a planned service program available to meet your needs.

We are here to help you get the most out of your blow molding operation from training new machine operators, to processing new molds, and everything in between!



Uniloy, A Division of
Milacron Marketing, LLC
5550 Occidental Hwy
Tecumseh, MI 49286

P +1 517 424 8900
F +1 517 424 6827
W www.milacron.com





Planned Service Program

Our Mission is to provide the support necessary for our customers to maximize the productivity of each of their Uniloy machines. This program is designed to aid in the effort by providing a pre-planned, cost effective means, of achieving regular visits by trained Uniloy service technicians.

Program Description

While the exact amount of program visitation can be tailored to your specific needs, we recommend that one of our service technicians travels to your plant once per quarter, (four times per year), for one week sessions.

Typical duties performed during each visit may include:

- Perform a thorough examination of each functional area of the machine, molds and tooling. Findings will be summarized into a written report which describes current conditions as well as recommended maintenance or productivity enhancements.
- Perform preventative maintenance and machine repairs as required.
- Review preventative maintenance program, parts stocking levels and include findings/ recommendations into written report.
- Provide operator and maintenance personnel with “mini training sessions” which can be structured to meet customers time and availability requirements.
- Perform a complete safety review to insure machine safeties are functioning properly and advise any upgrades necessary to meet current ANSI safety standards.
- End each visit by sitting down with the appropriate plant personnel to summarize findings and discuss recommended actions.

The advantages of this program, for your blow mold operation, are many. It insures that routine maintenance is being taught, performed and executed correctly. Also, that each machine receives a regular, thorough examination. This can help detect maintenance issues before they lead to catastrophic failures, which saves on unexpected down time and higher costs associated with last minute emergency service trips.

Plant personnel are routinely exposed to trained technicians to whom they can ask questions and from whom they can receive continuing education in a real world production setting.

The routine maintenance program is a cost effective means to increase your machine efficiencies and better train your work force. We want to help you maximize your blow mold operation!



Uniloy, A Division of
Milacron Marketing, LLC
5550 Occidental Hwy
Tecumseh, MI 49286

P +1 517 424 8900
F +1 517 424 6827
W www.milacron.com





Program Pricing

As noted in the chart below, we are offering a discounted rate on labor time of at least 10% for service calls that fall under this program. This pricing schedule is to remain firm during the life of the program. There is no discount on travel expenses or living expenses.

In addition to this service rate discount, we are also offering a 5% parts discount for any parts ordered while the service technician must either initiate the order during his visit or note it on his written report.

Day of the Week	Standard Hourly Rates		Program Hourly Rates	
	Travel Rates	Service Rates	Travel Rates	Service Rates
Monday – Friday First 8 Hours	\$ 75.00	\$ 99.00	\$ 65.00	\$ 89.00
Monday – Friday After 8 Hours	\$ 93.75	\$ 123.75	\$ 81.25	\$ 111.25
Saturday	\$ 112.50	\$ 148.00	\$ 97.50	\$ 133.50
Sunday	\$ 150.00	\$ 198.00	\$ 130.00	\$ 178.00
Holiday	\$ 225.00	\$ 297.00	\$ 195.00	\$ 267.00

Conditions of Sale

All pricing is in U.S dollars. Time is calculated portal to portal. There is an eight hour daily minimum charge for all paid service jobs. Reasonable travel living expenses are charged at provider rates. All invoices will include labor and expenses. An authorized representative of the customer must approve all overtime.

In order to get this program started, we request a blanket purchase order for the program year. For the blanket order purposes, we can estimate the program cost based on the frequency and length of visitation desired. Each trip will then be billed individually upon completion based on the rate schedule above. The blanket order should also generally define when the trips are to occur (for example: every three months on the second week of the month). Our goal is to have the service trips scheduled at least a month in advance so we can have the same technician return to your plant each time and also to save you the most money possible on travel expenses.

Thank you for taking the time to review this program. I look forward to discussing it with you at your earliest convenience.

Bill Klumpp
Technical Service Manager – Uniloy
William_j_klumpp@milacron.com
517-424-8750



Uniloy, A Division of
Milacron Marketing, LLC
5550 Occidental Hwy
Tecumseh, MI 49286

P +1 517 424 8900
F +1 517 424 6827
W www.milacron.com

